

Zulchat

Dependents Filing Tax Returns & HVC.RR.com and OPTONLINE.net email addresses

If your dependent is filing their own tax return:

If the dependents that you are claiming on your tax return will be filing their own tax return, please make sure they check the box on their return indicating they will be claimed as a dependent on another person's tax return. If they do not check the box and they file their return first, your return will be rejected because a return was already filed with their social security number. Or, if you file first, their return will be rejected. If you have any questions about this, please call our office before your dependents file their return.

Do you use email domain HVC.RR.com or OPTONLINE.net?

We have recently learned that Spectrum (formerly Time Warner Cable) is no longer updating TWC Roadrunner with new security features or updates. Because of this, the Roadrunner technology has become unreliable, and will probably become more so as time goes on. It has been suggested that legacy TWC email customers switch to a free web-mail account such as Gmail, Yahoo Mail, or Outlook.com for more reliable email.

We have also learned that while the security features that OPTONLINE.net offer are strong, certain words in the subject heading may cause emails to be rejected before they reach OPTONLINE.net customers. While we do our best to use clear titles in the subject lines of any of our emails or newsletters, we cannot control how OPTONLINE.net makes their security determination.

In order to make sure that the Zulch Tax staff can reach you by email, please provide us with another email address that does not use the HVC.RR.com domain and if possible the OPTONLINE.net domain as well so there are no problems reaching you in the future.

And as a reminder, if we prepare a Married Filing Jointly tax return for you, both spouses are required to provide us with an updated email address.





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